

Hardik Shrestha

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Associate Product Manager candidate who turns ambiguous product, data, and release workflows into specs, tickets, QA checklists, and stakeholder-ready documentation. Combines CS + HBA training with SQL/reporting fluency, React/software experience, and product-adjacent execution across AI platform, SaaS, and operations teams.

PRODUCT, DATA & TECHNICAL SKILLS

Product Execution: PRD-style documentation, user stories, acceptance criteria, Jira/Azure DevOps tickets, sprint inputs, prioritization support, release checklists, defect follow-up

Data & Quality: SQL, Python, Excel, VBA, ETL workflows, validation, normalization, reconciliation, KPI reporting, dashboard-style analysis, user/workflow investigation

Technical Fluency: React, Vue, JavaScript, Java, Azure, APIs, Postman, Docker, Kubernetes, Git, Power Automate, Selenium, Zapier

EXPERIENCE

Kinaxis, Ottawa, ON

Sept 2022 - Aug 2023

Quality Assurance Intern, AI Platform

- Built AI-platform release-validation workflows with Docker, Kubernetes, Java, and Git, cutting validation turnaround by 80% across release and QA handoffs.
- Wrote Jira tickets, defect notes, QA docs, work instructions, and migration handoffs that gave developers reproducible issue context for triage during release reviews.
- Supported API, integration, and cloud-migration testing across AWS, GCS, and Azure-adjacent workflows, converting readiness risks into scoped follow-up tickets.

PointClickCare, Mississauga, ON

May 2022 - Aug 2022

Software Engineer Co-Op, Identity Access Management

- Built Azure-based IAM features and bulk user-migration tooling with Java, React, Vue, JavaScript, and Postman, expanding migration throughput 100x for bulk users.
- Participated in backlog prioritization, wrote Jira tickets, and ran 2 morning standups with Scrum Master support for an agile product-engineering squad shipping SaaS work.
- Created SOPs, work instructions, training material, and QA documentation that improved rollout readiness and handoffs.

SwimDrinkFish, London, ON

May 2025 - Aug 2025

Data Analyst, Swim Guide

- Built SQL, Python, Excel, Power Automate, and VBA workflows for ETL, validation, reporting, and data-quality investigation.
- Standardized IDs, GPS records, and Statistics Canada inputs for 3,000+ beaches during a backend overhaul, strengthening data continuity for reporting and analytics handoffs.
- Explained data assumptions, fixes, and reporting impacts to operations, policy, and platform stakeholders.

P3 Adaptive, Indianapolis, IN / Brampton, ON

Jun 2021 - Oct 2021

Robotic Process Automation Intern, Operations

- Gathered client and consultant requirements, then translated workflow steps, exceptions, and controls into Power Automate, Selenium, and Zapier automations.
- Created consultant and developer documentation that cut post-training work by 90% and improved workflow maintainability.

PROJECTS & PRODUCT LEADERSHIP

Picture This!

Oct 2024 - Mar 2025

Product Lead, Ivey New Venture Project

- Led a 6-person team through product design, prototype development, customer-facing pitch work, and investor-style demos.
- Converted feedback on game mechanics, classroom fit, and user motivation into iteration priorities for the next prototype cycle.

Fulfillment Cost Driver Simulator

Independent Operations Analytics Project

- Built Excel, SQL, and Python simulator views for labor, volume, transportation, capacity, weekly P/L, utilization, and service-level tradeoffs across scenarios for product decisions.
- Structured scenario outputs so a product or operations team could compare cost drivers, constraints, and service impacts quickly.

EDUCATION

Western University & Ivey Business School, London, ON

Sept 2020 - Apr 2026

Honours Bachelor of Science, Computer Science | Honours Business Administration (HBA)

- cGPA: 3.9/4.0 | Dean's Honour List | Wellington Financial LP Award in Technology Evaluation and Analysis
- Relevant focus: databases, software engineering, analytics, operations, strategy, and product design.